



# Mercedes-Benz Unimog After-Sales.

Mercedes-Benz  
Trucks you can trust



# Mercedes-Benz Dealer Network.

Round-the-clock Support



Call 1300 323 722 to connect to your closest authorised Mercedes-Benz Unimog dealership.

Our extensive network of Mercedes-Benz dealerships offers you more than 40 authorised service and parts centres across Australia, situated in both metropolitan and rural areas.

Day and night, we are there when you need us most, offering round-the-clock support to keep you moving.



# Mercedes-Benz Genuine Service.

Our entire commitment is to make sure you are mobile.



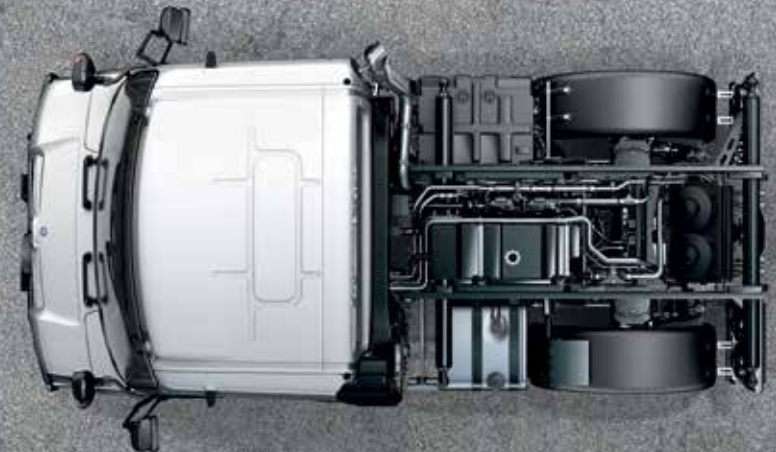
Every one of our authorised workshops are staffed and equipped for excellence, with access to the latest specification and up-to-date information across the Unimog range.

Trained technicians are essentials, we specialise in maintaining and repairing the Unimog and giving it the attention and expertise only Mercedes-Benz Genuine Service can deliver.

Finally, the equipment and tooling required to maintain a Mercedes-Benz Unimog is designed and developed by the same people who design and develop the vehicle.

Your Unimog will be examined by our state-of-the-art XENTRY diagnosis system for the utmost precision.

- Fast and reliable troubleshooting of vehicle faults and malfunctions
- High-performance software applications that aid in the repair of faults
- Intelligent diagnostics system specially designed for working with Mercedes-Benz Genuine Parts
- Comprehensive support and service features



# Mercedes-Benz Genuine Parts

Genuine parts you can rely on.

## Top quality for optimum performance

Precisely defined manufacturer's specifications plus comprehensive checks and extensive tests guarantee every genuine Mercedes-Benz part meets certified safety, quality and reliability standards. This gives our genuine parts long service life, ensuring they represent excellent value for money.

## Logistics network support

The Australian Parts Distribution Centre in Melbourne is an integral part of the global Mercedes-Benz parts distribution network and supports our authorised dealers across Australia. As a part of the sophisticated logistics structure, Mercedes-Benz maintains a permanent inventory of 150,000 high volume, durable parts.

## Future investment

Even when a selection of our Mercedes-Benz Genuine Parts start to age, the high quality of most of its constituent parts remains unchanged. That's why we're happy to take back your used part. As a customer, you will receive a credit note to the value of your returned used part on your invoice for a certified Mercedes-Benz Genuine Remanufactured Part\*.



Complete peace of mind –  
full 1 year warranty.

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You have the satisfaction of knowing that any part for a Mercedes-Benz Unimog purchased from or fitted by a Mercedes-Benz dealer or authorised repairer is covered by a 12 month, unlimited km manufacturer's warranty.

The manufacturer's warranty period commences on the date the part is sold. For full details, please contact your authorised Mercedes-Benz dealership.

# Genuine Remanufactured Parts.

The key to value for money.

Mercedes-Benz Genuine Remanufactured Parts have been specially developed to make the maintenance – particularly of older models – a paying proposition for a long time to come.

Every used part we remanufacture saves the cost of producing a new part – a price advantage we pass on to you.



You can save up to 20% on selected aggregates Remanufactured parts and up to 15% on selected Remanufactured components, when retuning the older unit.\*

Mercedes-Benz Genuine Remanufactured Parts.



## Product Range

Mercedes-Benz Genuine Remanufactured Parts are available in more than 70 product groups, covering:

- Aggregates (engines and transmissions),
- Mechanical components,
- Fuel systems and exhaust systems, and
- Electrical and electronic components.

Plus the quality of a Genuine Remanufactured Part equals the quality and warranty of a new Genuine Part, so they are as good as new.

\*Provided they meet the latest return criteria. Please ask your Mercedes-Benz commercial vehicle dealership for full details.

# Webparts

The online ordering system for Mercedes-Benz Genuine Parts.

Order your Mercedes-Benz Genuine Parts and Remanufactured Parts directly through our online ordering system 24 hours a day, 7 days a week.

## Online ordering

You will be able to check there and then availability of the Mercedes-Benz Genuine Parts and Remanufactured Parts you want by looking at the complete Mercedes-Benz Electronic Parts Catalogue (EPC).

## Saves time

Web parts allows you to save your order, so next time you order any essentials, you won't have to enter the same information all over again, saving you valuable business time.



Note: Changes may have been made to the product since this brochure went to press (09/2017).  
For further information, please contact your authorised Mercedes-Benz dealership.

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